

Absence Management Formerly Aesop

# **Employee Guide**



Tehama County Department of Education

Students • Schools • Districts • Community

## What is Absence Management?

Absence Management is an online absence reporting system. It is for recording and tracking of absences <u>only</u>.

## Log on to Absence Management

Address: <u>http://www.frontlinek12.com/aesop</u>

Ab	<b>Frontline</b> education. sence Management Formerly Aesop
ID or Use	Sign In
PIN or P	assword
	Sign In
<u>I forgo</u> i	t my ID or username I forgot my PIN or password

If you forget your PIN, simply click on the "Forgot your login?" where you can have your PIN reminder sent to the email address we have on file (TCDE email address).

## Home Page

## Top Bar

At the very top of your home page, you will see a black bar with four different buttons.

Abco		mont		NOELLE DEBORTOLI	• Notifications	Questions?	Logout
	ence Manage	ment					
*	Absences -	Feedback	Account	Directory		Frontline	Support

**Your name** – click on this link where you can change personal info, PIN, and your preference list.

Notifications - click here to view Web Alerts that contain general information.

**Questions** – when you have questions, this button gives you contact information for our system expert (Libby Hill)

Logout - click here to end your session.

## Main Tabs

	ence Manage	ment			
♠	Absences -	Feedback	Account	Directory	Frontline Support

Home Tab – Access the home page from anywhere in the website.

Absence - Create absences.

**Feedback** – (*for Employees with substitutes only*) – Leave feedback for absences in the past 14 days.

**Account** – Change personal info, PIN, your preference list, and view your leave balances (*absence reason balances*).

Directory -View a list of people who approve absences.

Frontline Support - Access user guides and training videos!

## <u>Calendar</u>

Your personal calendar is located directly below the main tabs. It is color coded to show the different types of days.

	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT	SUN	MON	TUE	WED	THU	FRI	SAT
					1	2	3							5 <u>9</u>			1	2	3	4	5
	4	5	6	7	8	9	10	2	3	4	5	6	7	8	6	7	8	9	10	11	12
	11	12	13	14	15	16	17	9	10	11	12	13	14	15	13	14	15	16	17	18	19
	18	19	20	21	22	23	24	16	17	18	19	20	21	22	20	21	22	23	24	25	26
	25	26	27	28	29	30		23	24	25	26	27	28	29	27	28	29	30	31		
							-	30	31												
1							_	-						_	-						_

You can move forward and backward in time on the calendar by using the arrows indicated above.

Clicking on an individual day in the calendar will provide you with information about that day. If you have already scheduled an absence for that day you may have options to view more details, view documents, or cancel your absence.

# Absence Tabs

You can create new absences as well as view upcoming, past, and denied absences. Clicking on these tabs does not take you away from the home page but will change what you are viewing.

Create Absence	2 Scheduled Absences	3 Past Absences	0 Denied Absences

Create absence – create a basic absence.

Scheduled absences - view a list of upcoming absences that are already scheduled.

Past absences - view absences for the past 30 days.

**Denied absences** – view any absence requests that were denied by your Supervisor.

### **Basic Absence Creation**

#### Step 1 - Choose the Date/Dates

Simply click on the single day and it will be highlighted in blue. You can also click on multiple days to create a multi-day absence. They do not have to be consecutive.

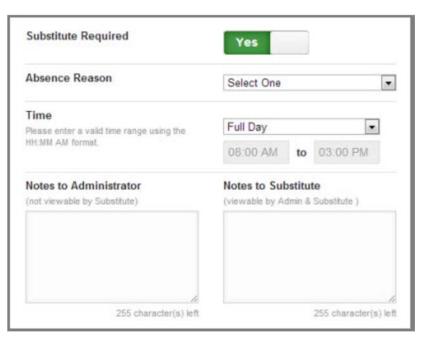
Fri	, Jan	18					
0		Jan	iuary 2	2013		0	Sub
SUN	MON	TUE	WED	THU	FRI	SAT	
	31	4	2	3	14		Abs
	7	8	9	10	11	12	riva
13	14	15	16	17	18	19	Tim
20	21	22	23	24	25	26	Pleas HH:M
27	28	29	30	31	1	2	

2		nce	oser	e At	eat	Cr	
Jan 1	; Fri, .	in 16	d, Ja	- We	n 15	e, Ja	ти
Sub	0		013	uary 2	Jan		0
	SAT	FRI	тни	WED	TUE	MON	SUN
Abs	5	4	3	2	1	31	
HUU	12	11	10	9	8	7	
Tim	19	18	17	16	15	14	13
Pleas HH N	26	25	24	23	22	21	20
	2	1		30		28	27

#### Helpful Hint:

You can select multiple days individually or click-and-drag to select a range of dates.

#### Step 2 – Fill in Absence Details



**Substitute required –** this option has been predetermined for you. Please check with your Supervisor if you feel your option isn't correct.



Absence Reason - choose your reason from the dropdown list provided.

Your current leave balances will be available in real time. The system will enforce leave balances and will not allow you to generate an absence if you do not have sufficient leaves. You must phone or email your supervisor for approval. Your supervisor will fill out paperwork and pass on to HR and Payroll to dock your paycheck for time absent.

**Exception:** Vacation leaves are not "balance enforced" because it is accrued every month. The system will allow you to take vacation in the future even if your current balance doesn't support the time off.

To check your balances, see Absence Reason Balances instructions on page 6

Time – enter a valid time range using the HH:MM AM format indicated in the boxes.

**Notes to Administrator (Supervisor) –** this section is required for the following absence reasons:

- Bereavement must identify family member and location
- School Business must state what you are attending and location
- Personal Necessity must leave reason with detail (see ABSENCE MANAGEMENT Absence Reason Code sheet provided)

This section is optional for all other absence reasons. However, your Supervisor may require you to leave a note for every absence.

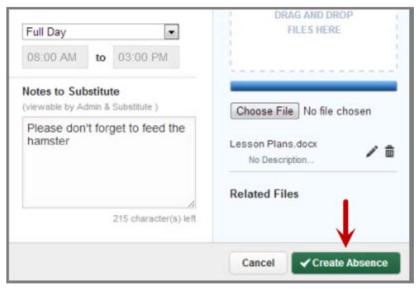
The substitute (see below) cannot see notes left in this section.

**Notes to Sub –** if your position needs a substitute, you can leave notes regarding special requests or issues that may come up during the day.

Your supervisor will be able to view any notes left in this section.

Attach a file – you have the ability to attach files to your absence that can be seen by both your Supervisor and substitute (if applicable). Files such as jury summons, seating charts, lesson plans, etc. can be posted here. You can attach Word, Excel, and PDF documents.

#### Step 3 - Create the Absence



Once you have filled in all the required fields, simply click on the **Create Absence** button at the bottom right corner.

Once the absence is created you will see a message at the top of your screen with the confirmation number. The absence will also now be posted under the Scheduled Absences tab.

Sence Created. Your confirmation number is #99177535	🗙 Dismiss Message

## Advanced Mode

There may be times when you need to create an absence that is a little more complicated. For example, you need to use a Sick Day for Day 1 but a Doctor Appointment for Day 2. For these situations, you can use **Advanced Mode**.

Advanced Mode is basically the same as the normal absence creation except that you have the ability to add **Variations**. Simply fill out the top section like you were creating a regular absence just for the first day.



Once you complete this step, click the button + Add New Variation.

0		Feb	ruary 2	2013		0	Absence Reason	Illness>Personal Illness				
SUN	MON	TUE	WED	THU	FRI	SAT		liness>Pers	onall	liiness		
27	28	29	30	31	1	2	Time					
3	4	5	6	7	8	9	Please enter a valid time range using the	Full Day	_			
10	11	12	13	14	15	16	HH MM AM format.	MA 00:80	to	03:00 PM		
17	18	19	20	21	22	23						
24	25	26	27	28	1	2						

A new section called "Variation #2" now appears. Enter the information for the second day of the absence. You can now use a different absence reason for each day.

Va	riation	1#1	- Mor	n, Fe	b 25						1
0		Feb	ruary 3	2013		0	Absence Reason	Illness>Pers			-
SUN	MON	TUE	WED	THU	FRI	SAT		liness>Pers	onal	liness	
27	.28	29	30	31	1	2	Time				-
з	4	5	6	7	8	9	Please enter a valid time range using the kNKMM AM format.	Full Day		1	•
10	11	12	13	14	15	16	TOTAL AN AUTOM.	05:00 AM	to	03.00 PM	
	18	19	20	21	22	23					
24	25 • Add	26 New	27 Variat		1	2					
24 Var	25 • Add	26 New n #2	Variat	ion , Fet							-
	25 • Add	26 New n #2	Variat	000 9, Fet 2013		2 0	Absence Reason	Personal Da	ÿ		
24 Var O	• Add	26 New n #2 Feb	Variat - Tue ruary 2	ion , Fet	26	0		Personal Da	¥		
24 Vai	25 • Add riation	26 New n #2 Feb TUE	Variat - Tue ruary : WED	tion , Fet 2013 THU	26 FRI	0 SAT	Time Please enter a valid time range using the	Personal Da Full Day	Y.	5	
24 Var 0 50N 27 3	25 • Add riation MON 28	26 New n #2 Feb 70E 29	Variat - Tue ruary : WED 30	000 Fet 2013 THU 31	26 FRI 1	0 5AT 2	Time			03.00 PM	•
24 Vai 0 50N 27	• Add riation 28 4	26 New 1 #2 Feb 105 29 5	Variat - Tue ruary : WED 30 6	000 Fet 2013 THU 31 7	26 FRI 1 8	0 SAT 2 9	Time Please enter a valid time range using the	Full Day		-	•

## **Absence Reason Balances**

Absence Management also tracks your Absence Reason Balances. You will now be able to check those real time balances through the website. To access this information, click on the **Absence Reason Balances** tab option under the **Account Tab**.

Personal Info	Absence Reaso	n Balances			Last Calculated Monday, March 1
Change Pin	Absence Reason	Initial	Used	Pending	Balance
Shared Attachments	Personal Day	3.00 Days	1.00 Days	1.00 Days	2.00 Days
Absence Reaso Balances	n	as of Sunday, July 01, 2012			1.00 Days after Pending

Balances will be calculated in hours.

Initial - the number of hours you were given for this absence reason

Used - the number of hours you have used so far

Pending - the number of hours you have scheduled for upcoming absences

**Balance** – current absence reason balance. You can also see your **Hours After Pending** balance which calculates in your pending time.

# Scheduled Absences

Any upcoming absences you have created in Absence Management can be found under the Scheduled Absences tab on your home page. The number on the tab indicates how many absences you have scheduled.

Date 🔺	Reason	Location	Duration	Time	
CONF # 99108930 UNF	ILLED / NO APPROVAL REQUIRED	Ø	✓ Ass	gn Sub 🗙 Delete	View Details
23 Jan 2013	Illness>Family Illness	Walker Middle School	Full Day	8:00 AM - 3:00 PM	
CONF # 99061570 BAR	ROWMAN, GEORGE / APPROVED	Ø		X Delete	View Details
11 Feb 2013	Personal Day	Walker Middle School	Full Day	8:00 AM - 3:00 PM	
CONF # 99193851 UNF			✓ Ass	gn Sub 🗙 Delete	View Details

Each absence is represented by two lines, the top line showing the confirmation number, fill status, and approval status. The second line shows the date of the absence, absence reason, and the times of the absence.

#### Notes and Attachments

You can view any notes that are on this absence by clicking the **paper icon**. You can view any file attachments by clicking the **paper clip icon**.

CONF # 99108930 UNFILLED		ø <del>&lt;</del>	✓Assign	1 Sub 🗙 Delete	View Details
23 Jan 2013	Illness>Family Illness	Walker Middle School	Full Day	8:00 AM - 3:00 PN	r

#### Cancel a Future Absence

You can cancel an absence that you have created as long as it has not occurred. To cancel the absence, click on the red **Delete** button.

CONF # 99193983 BAK	ER, TOM / NO APPROVAL REQUIRED	Ø		View Details
08 Mar 2013	Illness>Family Illness	Walker Middle School	Full Day	8:00 AM - 3:00 PM

This will bring up a confirmation pop-up. Confirm the cancellation by clicking the green **Yes** button.



When you cancel an absence, your Supervisor will receive notification of the cancellation. If your position requires a substitute, Absence Management will also notify the person that was assigned to cover you.

#### Expand an Absence

If the absence is a multi-day absence, you can expand it to view the individual days by clicking the **Expand** button.

CONF # 99108930 UNFILLED	I NO APPROVAL REQUIRED	0	✓ Assign Sub	🗙 Delete 🛛 📚	View Details
23 Jan - 24 Jan 2013	Illness>Family Illness	Walker Middle School	Full Day	8:00 AM - 3:00 PM	~

Once the absence is expanded you will be able to see each day on each line. Collapse the absence by clicking the collapse button.

CONF # 99108930		0	✓Assign Sub	🗙 Delete 🔗 View Details
23 Jan 2013	Illness>Family Illness	Walker Middle School	Full Day	8.00 AM - 3.00 PM
24 Jan 2013	Illness>Family Illness	Walker Middle School	Full Day	8:00 AM - 3:00 PM

#### Absence Details

Under the **Scheduled Absences** tab you can view of all of your upcoming absences. If you want to view an absence in more detail, click the **View Details** button.

CONF # 99108930 UNFILLE	ED / NO APPROVAL REQUIRED	0	✓ Assign Sub	🗙 Delete 🛛 📚	View Details
23 Jan - 24 Jan 2013	Illness>Family Illness	Walker Middle School	Full Day	8:00 AM - 3:00 PM	1

This will take you to the page that shows every detail of the absence. From this page you can also delete the absence if needed.

#### Edit an Absence

You can make changes to an absence as long as the absence has not started yet and if it is still unfilled by a substitute (where applicable). To edit, simply click the **Edit Absence** button conveniently located at the top and bottom of the page.

1	dit A	bsend	e.	-	-	-				✓ Assign Sub X Delete
We	d, Ja	an 23	- Th	u, Ji	an 24				*	ABSENCE SUMMARY
0			uary			0	Absence Reason	Ilness>Family Ilness		Substitute Required Yes
014	NON 31	TUE	2	3	100	5 TAE	Time	Full Day		Tes
6	-	1		10	11	12		08:00 AM to 03:00 PM		Wednesday, Jan 23, 2013 Thursday, Jan 24, 2013
	1				11					8:00 AM - 3:00 PM
3	14	15	16	17	16	19				lliness>Family lliness
10	21	22	23	24	25	26				
17	28	29	30	31	1	2				
Not	es 8	Atta	chr	ents					*	
		to Ad						Substitute		
N	ne						Please	don't forget to feed the hamster		
FI	le At	tachr	nent							
							Uploaded Files	Related Files		

		23 - 1					-	2			*	ABSENCE SUMMARY
		anuary			O SAT	Absence Reason			ess>Family I	lness		Substitute Required 4
1		2	3	4	5	Time						Tes
	1	9	10	11	12	Please enter a valid tim HH MM AM format	e range using t	3 Fu	II Day			Wednesday, Jan 23, 2013
	14 1	5 16	17	18	19	THE REPORT OF THE		08	to AM	03:00 PM		Thursday, Jan 24, 2013 8:00 AM - 3:00 PM
	21 2	2 23	24	25	26							Illness>Family Illness
	28 2	9 30	31	1	2							
				Г	-							
•	Add Ne	w Vari	ation	1	5							
t	es & A	ttach	ment	5	-	_					*	
						_						
	tes to					6		Substitute	stitute )			
		a ny sa							to feed the h			
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						255 character(s) left				215 character(	x) left	
1	e Atta	hmen	ts									
						Uploaded Files		Rel	ated Files			
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		-										
	hoose	File 1	lo file	chose	n							

Once you are edit mode, you will be able to:

- 1. Change the date range
- 2. Change the absence reason
- 3. Change the absence time
- 4. Sub required is a pre-determined field and not editable
- 5. Add a new variation
- 6. Add, remove, or change notes
- 7. Remove or upload documents

You also delete an absence while in edit mode (as long as the absence has not occurred), by clicking on the red **Delete** button. To save your changes, click the green **Save Absence** button.

## Account Tab

All things related to your account are located here. Change Pin and Absence Reason Balances are the two most important ones you will use.

**<u>Change Pin:</u>** You can change your pin to something you will remember, you don't have to keep your automated one. At this tab, just enter your old pin, enter your new pin, enter new pin again for confirmation. Pin is changed.

Personal Info	Absence Reason Balar	Last Calculated: Wednesday, June 28, 2017				
Change Pin	Absence Reason	Balance				
Shared Attachments	In-Lieu	8.00 Hours	8.00 Hours	None	0.00 Hours	
Preferred Substitutes		as of Friday, July 1, 2016				
Absence Reason Balances	Sick Leave	278.80 Hours as of Friday, July 1, 2016	58.50 Hours	None	220.30 Hours	
	Sick Leave > P.N.	32.00 Hours as of Friday, July 1, 2016	None	None	32.00 Hours	
	Sick Leave > P.N. Confidential	24.00 Hours as of Friday, July 1, 2016	16.00 Hours	None	8.00 Hours	
	Vacation	433.00 Hours as of Saturday, February 1, 2014	361.00 Hours	12.00 Hours	72.00 Hours 60.00 Hours after Pending	

This system keeps track of your leave balances in REAL TIME. Your paycheck balances are a month in arrears. Use this tab to track your balances.

Sick leave is granted in July (balance will be updated in August). Sick leave time may be used for sick time (personal), Personal Necessity (PN) and Personal Necessity Confidential (PNC – No tell). The sick leave overall balance includes your allotment of PN and PNC – this is not separate leave. If you have no overall sick leave balance (ZERO balance), you cannot take PN or PNC, even if it shows you have balance in those categories. When you have exhausted sick leave, the system will not allow you to go into negative. You will not be able to enter in the system. You must fill out a dock form. Your pay will be docked for every occurrence after you exhaust your sick leave.

Vacation leave is granted monthly in 10 hour increments. You may schedule a vacation in the future and not have enough hours today as long as you have accumulated the hours when you actual take the vacation. You are still not allowed to take time without pay without prior approval from the Superintendent so manage your vacation time appropriately to ensure you have enough accrued by the time you take your planned vacation.

## **Training & Reference Materials**

Absence Management has several resources available to you for training purposes. To view these choices, click on the **Frontline Support** tab on the far right side of the home page.